

A New Health and Housing Support Hub Is Coming to Bells Corners

What's happening?

A new health and housing support hub—called a Homelessness and Addiction Recovery Treatment (HART) Hub—is opening at 2194 Robertson Road in Bells Corners in early 2026.

The 28 HART Hubs in Ontario are part of a new system of care funded by Ontario Health. They help people who need support with their substance use health and housing get the right care, at the right time, in the right place. The West Ottawa HART Hub is a collaborative initiative of seven organizations, led by Pinecrest-Queensway Community Health Centre, with over 20 supportive community partners.

What is a HART Hub?

The West Ottawa HART Hub is being created specifically to meet the needs of the catchment. The Hub is for anyone who needs support with their substance use health, including family/caregivers. It brings together health and social services under one roof:

- ✓ Walk-in health care, counselling & primary care
- ✓ Mental health & addiction treatment
- ✓ Withdrawal management and stabilization
- ✓ Inpatient treatment
- ✓ Housing and case management
- ✓ Paramedic drop-off for non-emergency clients
- ✗ Not a supervised drug consumption site
- ✗ Not a needle exchange or safer supply program
- ✗ There will be no outdoor services
- ✗ There will be no lights or sirens—paramedics will quietly bring people to the rear entrance for care



The goal is to provide low barrier access to care and services that will help people get well sooner. The West Ottawa HART Hub has two locations. Inpatient and stabilization services will be offered at a secondary site. Like a health clinic, the Hub is a care setting—not a place to congregate.

How it helps the community

- ✓ Eases pressure on paramedics and emergency rooms
- ✓ Adds health services that West Ottawa currently lacks

We're committed to being good neighbours . We've been in touch with other tenants, local politicians, and community members—and we're committed to communication and collaboration with our neighbours. We'd love to hear from you!

Contact us: info@pqchc.com

Learn more: [https://www.pqchc.com/services/homelessness-and-addiction-recovery-treatment-\(hart\)-hub](https://www.pqchc.com/services/homelessness-and-addiction-recovery-treatment-(hart)-hub)

Working together, we can build a healthier, safer community for everyone.

